



Navy Child Care Fee Assistance Waitlist FAQs

1. Q: Why has the Navy implemented a waitlist?

A: The Navy Military Child Care in Your Neighborhood (MCCYN) program is currently operating at capacity and makes continued offers each month to eligible members from the waitlist.

2. Q: How long will my child be on the waitlist?

A: Your child will remain on the waitlist until your family has been offered a space in the program. As space becomes available, offers will be made according to military family type, DoD priority, request for care date, and date care needed. Offers for fee assistance off the Navy MCCYN program waitlist will be issued via email through MilitaryChildCare.com.

3. Q: What number am I on the waitlist?

A: Requests for the Navy MCCYN program are being waitlisted according to military family type, DoD priority, request for care date, and date care needed, which is similar to how requests for DoD child care are waitlisted. Requests are not designated a specific waitlist number or placement, since the order of the waitlist constantly changes with new children being added.

4. Q: My child care requirements have changed and my current provider can not accommodate my needs. I am not moving duty stations, but I will need to switch providers on my fee assistance application. If I submit a request to CCAoA to change my child care provider, will my child(ren) need to go back on the fee assistance waitlist?

A: No, if you need to switch providers because your child care needs have changed, and you have not changed duty stations, then your child(ren) will not need to go back on the fee assistance waitlist.

5. Q: Can I add a child onto an existing application and receive fee assistance for the new child without having to place them on the waitlist?

A: No, if you would like to receive fee assistance for a new child, the additional child must be placed on the waitlist through MilitaryChildCare.com and receive an offer, before fee assistance can be approved.

6. Q: If I currently have an approval certificate for fee assistance, but receive PCS orders in the future, will my child be placed on the waitlist when I submit a change of provider request for community child care in a different locality?

A: Yes, if you change child care providers due to a PCS move to a different locality or duty station, you must make a new waitlist request for the Navy MCCYN program on MilitaryChildCare.com.

7. Q: I received fee assistance in the past, but haven't used the program in quite some time. My child care situation has changed, and I now wish to restart my application. Since I previously participated in the program, will my child have to be placed on the waitlist?

A: Yes, if you ended your participation in the program in the past, and now wish to restart or reapply, you must make a new waitlist request for the Navy MCCYN program on MilitaryChildCare.com.

8. Q: I need child care as soon as possible and I am currently waitlisted at both the nearest DoD CDC and the Navy MCCYN program on MilitaryChildCare.com. What are my options for securing child care?

A: If you only made one request for DoD child care, we recommend making additional requests for other DoD sponsored CDC and CDH options. There is no limit to the number of DoD child care requests you can make through MilitaryChildCare.com.

9. Q: Should I send in the required fee assistance supporting application documents while I am on the waitlist?

A: No, please do not submit any supporting application documents until you have been offered a fee assistance space.

10. If and when my family is taken off the waitlist, will I be eligible for backdated assistance during the time in which I was on the waitlist?

A: As families are authorized for assistance, they will be eligible to receive subsidy starting from the month in which they were offered fee assistance.