

2017 Child Care Resource and Referral Agencies in the State of: Arizona



CHILD CARE REFERRALS AND REQUESTS

CHILD CARE REFERRALS AND REQUESTS	ARIZONA
Total referral requests received	12,194
Percent online requests	80%
Percent telephone requests	45%
Percent in-person or other requests	1%
Requests by type of child care facility	
Percent of requests for centers	82%
Percent requests for FCC homes	66%
Requests by age of children	
Percent for infant care	29%
Percent for toddler care	44%
Percent for preschool-age care	35%
Percent for school-age care (before-/after-school care)	5%
Percent for school-age care (any summer care)	30%
Requests by care hours needed	
Percent for full-time care	49%
Percent for part-time care	4%

REFERRALS TO LICENSE-EXEMPT PROVIDERS PROVIDED BY OFFICES OR AGENCIES IN ARIZONA	
License-exempt child care homes	✓
License-exempt child care centers	
Other license-exempt care	

REFERRAL STATISTICS BY TYPE	ARIZONA
Families receiving referrals from CCR&Rs (annual)	9,233
Percent served by online referrals	55%
Percent served by telephone referrals	47%
Percent served by in-person or other referrals	NA
Families receiving consumer education information	9,233
How often do clients seeking early care typically have contact with a consumer education/referral agent?	NA

NON-TRADITIONAL HOURS REQUESTS TRACKED	ARIZONA
Any outside 6am – 6pm	✓
Evening child care (after 6pm)	✓
Overnight child care	✓
Weekend child care	✓
Child care for mildly ill children	
Emergency child care	
Seasonal child care	
Flexible/Rotating shifts child care	✓

TYPES OF CCR&RS

CCR&R CHARACTERISTICS	ARIZONA
State-funded Network	No
Local CCR&Rs	1
Local/Regional Independent CCR&Rs	1

TYPES OF TRAINING PROVIDED	TOTAL NUMBER OF SESSIONS/VISITS	TOTAL NUMBER OF UNDUPLICATED PROVIDERS SERVED
Training for child care providers	541	0
Training for school-age child care providers	28	0
On-site technical assistance for child care providers	0	0
On-site technical assistance for school-age care programs	0	0
Training for Parents	0	0

SPECIAL REQUESTS

REFERRALS BY AGE GROUP	NON-TRADITIONAL HOURS REQUESTS	CHILDREN WITH SPECIAL NEEDS REQUESTS	HOMELESS CHILDREN REQUESTS
Number for infant care	532	49	NA
Number for toddler care	1,045	175	NA
Number for preschool-age care	903	251	NA
Number for school-age care	1,171	341	NA

LANGUAGES ACCOMMODATED BY CCR&R STAFF	STAFF SPEAK	ACCESS TRANSLATION SERVICES	PROVIDE PRINT MATERIALS
English	✓	NA	✓
Spanish	✓	✓	✓
Chinese		✓	
Tagalog		✓	
Vietnamese		✓	
French		✓	
Korean		✓	
German		✓	
Other	Arabic, Swahili, Somali		